

**Management and Organizational Behaviour (MBA -101)**  
**BE- Chem MBA – 1<sup>st</sup> year (Sessional 1)**

1. Explain the following terms:
  - a. Flat Organizational structure
  - b. Authority
  - c. Span of control
  - d. Departmentation
  - e. Centralization (2\*5)
2. What are the major behavioural science disciplines that contribute to development of OB? (10)
3. How can organizations manage diversity effectively? (5)