

BE with MBA

Ninth Semester, Second Periodical Test

Paper CHM 505, Organizational Behaviour

Time allowed: 1 Hour

Max. Marks: 25

Answer the following questions:

1. Define organisational conflict. Discuss various stages in conflict in an organisation?

(10)

2. What are the dysfunctions of organisational politics? How should managers handle these effectively?

OR

Define power. How does it differ from authority and influence? Why is power important to the organisation?

(10)

3. Differentiate between formal and informal communication. Which of these is preferred in an organisational set up? Why?

(5)